

<b>TITLE:</b>	<b>Solara ion Reminder Note</b>
Category:	Solara ion
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Summary:	This Solara ion Reminder Note contains the following items: <ul style="list-style-type: none"><li>• Possible cause of motor errors</li><li>• Full Bleed printing</li></ul>

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### **Issue: Possible cause of motor errors**

The sensors on the ion's access door, ink tray and maintenance shelf are sensitive. Slamming these items shut or closing them too hard can result in motor errors by double-tripping the sensors. Although recycling the power will easily reset the printer, you can avoid unnecessary loss of production time by closing these doors gently but firmly.

### **Issue: Full bleed printing**

Since printing in full bleed mode extends the job beyond the perimeter of the substrate, cover the printer's flat bed with tape or other masking material on all four edges to prevent the job from being printed directly on the table. The material used to cover the table should be approximately the same height as the substrate on which you are printing (materials of different height may allow the UV lamp to reflect back up and damage the print heads). Thicker masking material will cause head strikes. Thinner masking material is acceptable as long it is within 1/16" (1.6mm) of the substrate thickness.

**IMPORTANT:** Make sure that thicker materials used to protect the flat bed are firmly secured in place. If the vacuum alone is not enough to hold down the protective materials, then use tape to secure their placement. This will prevent the protective material from shifting during printing.